



Dear Brisbane Resident:

You may recall having received a letter from Mayor Cy Bologoff earlier last week, requesting you to participate in the City's once-a-year Community Survey. Your household was one of 500 randomly selected by the City to respond. Therefore, you will notice a number near the top of the survey that follows. This number will allow the City to keep track of who has responded and who we need to follow up with. There will be two people handling the survey retrieval process – one to check in your survey and cross your name off of the survey list, and one to key in the results. Therefore, the results of your survey will be kept completely anonymous, as there will be no way to cross-reference who turned in which survey. Your answers will help the City Council make decisions that affect our community, so please participate!

Public Safety *Residents and visitors will experience a sense of safety in all neighborhoods and in all activities.*

- 1. Do you limit what you do within Brisbane because of concerns of your own or your family's safety? Yes / No
- 2. Do you think the annual Wildland Fire Evacuation Drill held in the summer assists the City in being prepared for emergencies? Yes / No

How would you rate the following departments on being concerned for your own or fellow citizen's safety?					
* As this question relates to Public Works, think about road construction projects, maintenance of parks and playing fields, drinking water, wastewater disposal, water and wastewater line breaks, and street trees.					
** As this question relates to Parks and Recreation, think about pool safety, after school child care, summer and winter camps, trips for teens and for younger children, classes, and sports programs.					
	No concern	Little concern	Neither concerned nor not	Somewhat concerned	Very concerned
3. Police					
4. Fire					
5. Public Works*					
6. Parks and Recreation**					

Involved *Public spaces and facilities will be available for community interaction and civic involvement.*

- 7. How many community events did you attend last year? _____
- 8. How many different Classes and Programs within the community has your household participated in? _____

How much do you feel having these facilities help make Brisbane feel like a community?					
	Detracts from the Community feeling	Makes no Difference	A little	Somewhat	Very Much
9. Community Park					
10. Basketball Court/Skate Park					
11. Community Center					
12. Mission Blue					
13. Pool					
14. Teen Center					
15. Sunrise Room					
16. Ball Fields					
17. Dog Park					
18. Trails and other Open Space					

- 19. Do you attend any City Council, School Board, or Service Club meetings? Yes / No

If yes, which ones? (i.e. Planning Commission, Parks Beaches & Recreation Commission, Open Space & Ecology Committee, Mothers of Brisbane, Lions, Eagles, Toastmasters, other?)

- 20. Did you vote in the last local election (either in-person or absentee)? Yes / No
- 21. Have you volunteered at any community events (i.e. Lagoon Clean-up, Festival of Lights, Brisbane Derby, A Day in the Park)? Yes / No
- 22. How satisfied are you with Brisbane? Very Satisfied / Satisfied / Neither Satisfied nor Unsatisfied / Unsatisfied / Very Unsatisfied
- 23. How likely are you to recommend Brisbane to others? Very likely / Likely / Neither Likely nor Unlikely / Not Likely / Very Unlikely
- 24. Brisbane is the perfect community for people like me? Yes / No

Informed *The City will proactively communicate information about services and policies to all in Brisbane. Citizens will receive accurate, timely, and courteous responses to their requests for information and services.*

How informed are you about					
	Not at all informed	I have heard about it	I am somewhat knowledgeable	I can discuss with my neighbors	I consider myself well informed
25. Community Events					
26. Baylands Planning Process					
27. Impact of the Economy on the City of Brisbane					
28. Sustainability related issues					

- 29. Do you watch City Council meetings on TV? Yes / No
- 30. Do you read the STAR? Yes / No
- 31. Do you read the City News? Yes / No
- 32. Are you connected to the Internet? Yes / No
- 33. Do you visit the City's website (www.brisbaneca.org)? Yes / No
- 34. Do you read the City's blog (www.brisbaneca.org/blog)? Yes / No

Environmentally-Progressive *Brisbane will be a leader in setting policies and practicing service delivery innovations that promote economic sustainability.*

How do you think Brisbane is doing in the following programs:				
	Lagging behind others	Same as others	Ahead of others	On the cutting edge
35. Green Building Ordinance				
36. Preservation of Natural Areas				
37. Planning of Open Space				
38. Approval of Housing Close to Transit or Services				
39. Transportation Decisions and Planning				

Are you aware of the following?		Yes	No
40. PG&E Rebates for Energy Efficiency			
41. California Solar Initiative			
42. Federal Tax Credits related to Energy Efficiency			
43. Renewable Energy Alternatives for Household			
44. Rebates for low water use toilets and washing machines			

If you have made efforts to reduce your energy usage in the past five years, please check methods below:			
45. Replaced light bulbs with more energy efficient ones	49. Turn off power to instant on appliances (i.e. televisions) when not in use	53. Replaced windows with double pane windows	
46. Reduced temperature of house in winter	50. Add Insulation	54. Walk, bicycle, or use public transit	
47. Replaced hot water heater with energy efficient heater	51. Reduce motor vehicle usage via fewer trips or alternative means	55. Replaced windows with double pane windows	
48. Installed solar photovoltaic for electricity	52. Installed Thermal for hot water	56. Line dry clothes	
57. Other:			

If you have made efforts to reduce water usage in the past five years, please check methods below:			
58. Installed low flow toilets	60. Installed low flow shower heads	62. Installed drip irrigation for landscaping	
59. Installed a rain barrel to capture and use rainwater	61. Reduced length of shower	63. Other:	

Caring *Residents will be treated with respect and professionalism in all community-related issues and interactions.*

Have you or someone from your family had contact with the following City Departments?			
Department	Areas Covered (Check Yes if contact with at least one area listed below.)	Yes	No
64. Police	School Resource Officer, Crossing Guard, Officers, Dispatch, Community Service Officer		
65. Fire	Fire Prevention, Firefighters, Fire Inspector		
66. Public Works	Water, Wastewater, Road Maintenance, Parks Maintenance, Street Light Maintenance, Emergency Preparedness Division		
67. Planning	Planning Commission, Home Improvement Plans, Building Permits, Zoning Questions		
68. Administrative Services (Finance/Human Resources)	Utility Billings, PG&E Payments, Shuttle Passes, Front Office Reception, Samtrans Passes, Business Licenses, Refunds, Job Inquiries		
69. City Manager's Office	General Questions, Elections, Tree Permits, City Art Shows, Artist Evening of Sharing		
70. Marina	Sierra Point Walkway, Bathrooms, Berths		
71. Aquatics	Pool		
72. Recreation	Classes, Community Center Reservations, Park Reservations, Concerts In The Park, Festival Of Lights, Brisbane Derby, A Day In The Park, Youth/Adult Sports Programs		

73. Did the staff from the department(s) you selected above act in a professional manner when you interacted with them? Yes / No
74. Do you feel comfortable asking for assistance from your neighbors? Yes / No
75. Do you feel comfortable asking for assistance from local service organizations? Yes / No
76. Do you feel comfortable sharing your opinion in public meetings? Yes / No
77. Do you feel comfortable sharing your opinion with staff? Yes / No
 If yes, in which way? _____ In person _____ In writing _____ By phone

Thank you for your time in filling out this Community Survey. We value your thoughts and feedback. If you could, please just let us know a little about your household. This information is so we can better serve our community.

What street do you live on _____

How long have you lived in Brisbane? (Please circle one). Less than 5 years / 5 years to 10 years / 11 years to 20 years / More than 20 years

How many adults above 55 live in your home? _____

How many adults between 18 and 54 live in your home? _____

How many teenagers between 12 and 17 live in your home? _____

How many children between 0-11 live in your home? _____

Please return survey in the enclosed pre-addressed stamped envelope. Thanks again!