

## **Community Performance Measures Centered Around Council-Adopted Values**

### **Informed**

- Public input based on diverse ideas and interests.
  - Educational opportunities offered on diverse topics that impact residents' lives.
  - Information provided to ensure residents can participate in decision-making and events.
1. Rating on public survey relating to having an understanding of issues in the City
    - a. 40% have heard of the issues and 25% of the people are knowledgeable enough to discuss. (Green)
    - b. 25% have heard of the issues and 15% of the people are knowledgeable enough to discuss (Yellow)
    - c. Anything else (Red)
  2. Number of times information concerning issues are presented to the public and number of different methods used over the course of the year.
    - a. Topic is provided to public 10 times and in 5 – 6 different formats. (Green)
    - b. Topic is provided to public 6 times and 3 different formats. (Yellow)
    - c. Anything else (Red)

### **Environmentally Progressive**

- Be a regional leader in clean energy and air pollution control technologies.
  - Ensure the highest level of water quality.
  - Continue to reduce the community's waste stream.
1. Items brought to Council relating to being Environmentally-Progressive.
    - a. 5 projects, programs, or ordinances a year (Green)
    - b. 3 projects, programs, or ordinances a year (Yellow)
    - c. Anything else
  2. Number of adverse findings related to Water Quality
    - a. 0 (Green)
    - b. 2 (Yellow)
    - c. Anything Else
  3. Does the Community believe we are Environmentally Progressive
    - a. 40% (Green)
    - b. 30% (Yellow)
    - c. Anything Else (Red)
  4. Number of Regional Boards Council Members, Commissioners, and Staff sit on.
    - a. 15 (Green)
    - b. 10 (Yellow)
    - c. Anything Else

### **Interconnected/Involved**

- Public spaces and facilities are available for community interaction.
  - Cultural and social events bring community members together.
1. How many community events did you attend within the year?
    - a. 5 different activities within the community (Green)
    - b. 3 different activities within the community (Yellow)
    - c. Anything else (Red)

2. How many Classes and Programs within the community has your family participated in?
  - a. 3-5 (Green)
  - b. 1-2 (Yellow)
  - c. Anything Else
3. Number of Classes and Programs offered within the Community?
  - a. 500 (Green)
  - b. 300 (Yellow)
  - c. Anything Else
4. How much do you feel part of the community due to use of public spaces and facilities?
  - a. 80% response of great deal (Green)
  - b. More than 60% average or great deal (Yellow)
  - c. Anything Else

### **Public Safety**

- If something happens, assistance is available.
  - Staff anticipates and prepares in order to minimize incidents.
1. Do you limit what you do within Brisbane because of concerns of your or family's safety?
    - a. 95% don't limit activities (Green)
    - b. 85% don't limit activities (Yellow)
    - c. Anything Else (Red)
  2. Staff participates in trainings above minimum requirements for maintaining certifications?
    - a. 30 (Green)
    - b. 0 (Yellow)
    - c. Not meeting minimum requirements (Red)

### **Caring**

- People receive assistance when needed.
  - Individuals are treated with respect.
  - During public forums, opinions and beliefs are freely shared and openly received.
1. % responding as having being treated respectfully when interacting with City Staff?
    - a. 95 (Green)
    - b. 85 (Yellow)
    - c. Anything Else (Red)
  2. You would feel comfortable asking for assistance from your neighbors or local service organizations?
    - a. 75% (Green)
    - b. 50% (Yellow)
    - c. All else (Red)
  3. % of people who do not feel comfortable sharing opinions in public?
    - a. 5% (Green)
    - b. 10% (Yellow)
    - c. Anything Else (Red)